

[TR10 Complaint to a rail

[Company Name]
[Company Address]

[Date]

Dear Sir / Madame,

Re: My journey on [Date]
from [Departure Station]

I am writing to complain about
my rail ticket as proof of my

My complaint is as follows

[Enter Details of Complaint]

I believe the incident breaches
the conditions of carriage, I require
an explanation, an apology and
a claim at least a [Enter amount]
in the above
circumstances.

(Delete this text before printing
generous in its charter, clause

If I do not get a satisfactory
reply from the Rail
Committee/London Transport
Board, I will refer my complaint to
the Office of the Rail Regulator
and will pursue this myself.

I look forward to your reply

Yours faithfully,

[Enter Your Name]
[Enter Your Address]

[Enter Your Telephone Number]



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